

## Autoglym Clean and Win promotion- Full Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of these Terms and Conditions and by participating all entrants will be deemed to have accepted and be bound by these Terms and Conditions. Please retain a copy for your information.

1. **The Promoter:** This promotion is operated by, Altro Limited ("Altro") t/a Autoglym of Works Road, Letchworth Garden City, Hertfordshire SG6 1NW
2. **Eligibility:** The promotion is open to residents of the UK (England, Scotland, Wales, and Northern Ireland) aged 18 or over, excluding employees of the Promoter and its holding companies and subsidiaries and their immediate families; its agents and suppliers and anyone else professionally connected with this promotion.
3. **Promotional Period:** Opens 09:00:00 BST on 20<sup>th</sup> May 2025 and closes 23:59:59 BST inclusive on 23 06 2025. Any entries received before or after this time will not be included in the promotion.
4. Internet access required.
5. No purchase necessary and there is no charge to access or enter on the website.
6. Entry is restricted to one entry per person, per household.
7. **Entry Instructions:** To enter, entrants must visit <https://autoglym60th.com/>, enter their full name, email address and mobile number, accept the terms and conditions, play and complete an online interactive play and reveal game and submit during the Promotional Period to find out instantly if they have won a prize. There will also be an optional marketing opt-in box. Non-winning entries will receive a unique Autoglym discount code for up to 15% off which shall be valid for one single purchase only on Autoglym.com. The up to 15% discount code is for retail only and can be redeemed online against full RRP products. Valid until 21<sup>st</sup> July 2025.
8. Entries (bulk or otherwise) made from trade, syndicates, consumer groups or third parties will not be accepted. If it becomes apparent that an entrant is reposting the same content multiple times or using a computer(s) to circumvent this or any other condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize award will be void.
9. Entrants who make an entry on someone else's behalf may be disqualified, at the Promoter's discretion.
10. Prizes: There are 1,965 Online Instant Win prizes (to be won throughout the Promotional Period):
  - 500 x Autoglym Super Resin Polish 500ml Limited Edition
  - 500 x Autoglym Rapid Ceramic Spray 500ml Limited Edition
  - 10 x Autoglym Car Enthusiast Day's
  - 8 x Luxury Bodywork & Wheels kit

50 x Autoglym 60<sup>th</sup> Anniversary Water Bottle  
200 x Autoglym 60<sup>th</sup> Anniversary Mug  
200 x Autoglym 60<sup>th</sup> Anniversary Pen  
500 x Autoglym 60<sup>th</sup> Anniversary Key Ring

11. **Car Enthusiast Day terms and conditions:** The new Car Enthusiast Day (worth £99.00 incl. VAT) will take place at Autoglym's headquarters in Letchworth Garden City, Hertfordshire, and will provide guidance on the best products to clean, restore and protect a vehicle's interior and exterior surfaces. The course includes an exclusive behind-the-scenes tour of Autoglym's research, development and production facilities. Winners of the Car Enthusiast Day will see how Autoglym's signature bottles are filled and packaged ready for global distribution, while a visit to the laboratory will showcase how products are developed and tested before being put on sale. Free parking and lunch will be provided with the Car Enthusiast Day. Hot and cold lunch options will be provided at the Autoglym onsite cafeteria, and this is included in the course. There is a vegetarian option, but any other dietary requirements, allergies or intolerances will need to be made clear at the point of booking so that arrangements can be made. Travel to Autoglym's Headquarters in Letchworth Garden City, Hertfordshire and accommodation (if required) is not included within the prize and must be arranged by the winner. The Car Enthusiast Day must be booked and taken within 12 months of receiving the email on how to book (see clause 15).
12. No cash or other alternative prizes will be provided, except that in the event of circumstances outside of its control the Promoter reserves the right to substitute a similar prize of equal or greater value. The prizes are non-transferable.
13. **Online Instant Win:** During the Promotional Period, prizes have been randomly allocated and linked to 'winning moments' that have been randomly pre-selected by a secure, independently verified computer programme. There is a total of 1,965 winning moments available throughout the Promotional Period. Entrants who submit a valid entry on or first after one of the winning moments will win the Online Instant Win Prize associated with that winning moment. If no one makes a valid entry between one winning moment and the next, the relevant Online Instant Win Prize will be deferred and the oldest deferred prize will be awarded to the next entrant. No guarantee all prizes will be won.
14. If an entrant instantly wins an Online Instant Win Prize, they will be presented with a winning message on screen with details of the prize they have won which will include an online claim form. The winner will be required to provide their contact details (name, email address, contact number and home address) on the online claim form within 14 days of the winning message on screen. Winners of the Car Enthusiast Day will be presented with a winning message on screen and will then be sent an automatic email with contact details and instructions of how the winner can claim their prize. The Car Enthusiast Day must be booked and taken within 12 months from the date of the instant win email notification.
15. Physical prizes will be delivered to the winners within 28 days of valid prize claim and the completion of the verification process using a tracked Royal Mail service to the address provided by the winner. Once winners of the Car Enthusiast Day prize have received the email with details of how to book, they will have 12 months from the date of their win to book and take their Car Enthusiast Day prize.

16. It is the responsibility of the entrant to check their email account to ensure they are in receipt of their winner notification. The Promoter is not responsible if the winner notification email is missed or not read/or responded to for any reason.
17. The decision of the Promoter is final, and no correspondence or discussion will be entered into regarding the selection of winners.
18. All images are for illustrative purposes only.
19. **General:** The Promoter will make available the Car Enthusiast Day winner's surname and county of residence to members of the public or regulators who request such details. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting [enquiries@autoglym.com](mailto:enquiries@autoglym.com). We may nevertheless disclose the information to the Advertising Standards Authority if required to do so. You may request a copy of the winner's details (surname and county) by emailing [enquiries@autoglym.com](mailto:enquiries@autoglym.com) within 3 months from the close of the promotion and by 23<sup>rd</sup> September 2025 with "Autoglym Clean and Win promotion Car Enthusiast Day winners" in the subject box of the email. We reserve the right to refuse any or all such requests.
20. It is the responsibility of the entrant to provide correct, up-to-date details when entering the promotion and on acceptance of their prize. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.
21. Your personal details will only be used for the purposes of administering this promotion and for no other purposes unless you have opted in to receiving future marketing mailings from the Promoter. You acknowledge that the Promoter may pass such information to its third-party agency, solely for the purposes of administering the promotion. This includes Nick Deyong Ltd whose privacy policy is <https://promotigo.com/privacy-policy/>. All data will be used in accordance with current Data Protection legislation and the Promoter's Privacy Policy, which is available on the Website <https://www.autoglym.com/privacy-policy>. You can request access to your personal data, or have any inaccuracies rectified, by sending an email to [GDPR@promotigo.com](mailto:GDPR@promotigo.com). By participating in the Promotion, you agree to the use of your personal data as described in these terms and conditions. All data obtained will be deleted by 30th September 2025.
22. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void.
23. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using a prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law. This does not affect the consumer's statutory rights.
24. Except as otherwise required by applicable law, the Promoter accepts no responsibility or liability for lost, late, damaged, corrupted, or misdirected entries and the Promoter is not

responsible for any late, incomplete, or misdirected delivery of communications (email or otherwise), except in the event of wilful intent on the part of the Promoter or its agents.

25. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of prizes, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel, suspend or amend the promotion or these Terms and Conditions, at any stage, but will always endeavour to minimize the effect to entrants in order to avoid undue disappointment.
26. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions (including but not limited to global or regional health crises, weather conditions, fire, flood, strike, hurricane, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, epidemic, pandemic, famine, plague or other natural calamities and acts of God), the Promoter will not be liable for any failure to perform or delay in performing its obligations but will always endeavour to minimise the effect to entrants in order to avoid undue disappointment.
27. The Promoter has no control over internet or communication networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter will not be held liable to any individual for any fraud committed by any third party nor for any event beyond its control including, but not limited to, user error and any network, computer, hardware, or software failures of any kind which may restrict, delay, or prevent a entrants' entry to the promotion.
28. The Promoter reserves the right to verify all entries and the winners including, but not limited to, asking for proof of ID including date of birth (passport, driving licence or equivalent of identification that clearly shows the entrant's or winner's date of birth) and to refuse to award a prize or withdraw prize entitlement and/or refuse further participation in the promotion and disqualify the entrant where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, the spirit of the promotion, or any instructions forming part of this promotions entry requirements or otherwise where a entrant has gained unfair advantage in participating in the promotion or won using fraudulent means.
29. If any of these clauses should be determined to be illegal, invalid, or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
30. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales will have exclusive jurisdiction unless you live in another part of the UK, in which case your local courts will have jurisdiction.